ABOUT THE WARRANTY
IT DOES NOT COVER YOUR PRODUCT IF …

- Any product is applied as a protector or cleaning material after the manufacture.
- Any stitching coming undone more than 3 months from the purchase date.
- The mattress or base is damage due to jumping or walking on it.
- Unsuitable firmness for an individual's needs due to medical conditions.
- The mattress is damaged from an unsuitable base used in conjunction with it.
- It is altered in any way by any party other than Restapedic Bedding.
- Damaged by continuous use of electric blankets.
- The labels are removed.
- Whether we chose to repair the sleep system is at the sole discretion of Restapedic Bedding. We may refuse to accept any bed if it is dirty, stained, burnt, infested with insects or in an unsanitary condition. Transport or inspection costs may be levied and are not covered by the warranty. Restapedic Bedding will only replace any components found to be faulty and this does not imply that any additional repairs will be undertaken or parts replaced as a result.

Congratulations again and may you enjoy many years of rest and relaxation with your new Restapedic bed.

~ The Restapedic Team



WEIGHT RESTRICTIONS
120kg per bed – single
250kg per bed – double / queen / king

CALCULATING REPAIR OR REPLACEMENT COST
Divide the dealer's current retail price by the total warranty period, then multiply by the number of years since purchase.
Example: $250 ÷ 10 years = $25 per year. If 4 years have elapsed: $25 × 4 = $100 charge.

Restapedic Manufacturing (Pvt) Ltd reserves all rights under the Consumer Protection Act [Chapter 14:14] and applicable laws of Zimbabwe.

Dear Happy Customer





Restapedic®
LUXURY BEDDING

1 Sleep Street
249 Sunway City
Industrial Park
Harare, Zimbabwe

Tel: ++08677212318
accounts@restapedic.co.zw
www.restapedicbedding.com

Guarantee & Warranty Card

Restapedic®
LUXURY BEDDING



CONGRATULATIONS on choosing one of the finest sleep systems available, backed by a world class warranty. Put an end to your sleepless nights and get ready for a healthier and happier life brought on by a good night's rest.
Restapedic Sleep Systems are designed to the latest international trends and harness the most up-to-date technology.
Restapedic warrants that your new orthopaedic sleep system is free of any defect in materials or workmanship. This promise is backed by our commitment to continually improve our products through hands on management and staff with a commitment to quality, whilst staying abreast of any international advancements in technology and materials.
This warranty is issued in accordance with the laws of Zimbabwe. In order for the warranty to be valid, you must be the original purchaser of the sleep system with a valid proof of payment from an authorised Restapedic retailer.

WARRANTY	GUARANTEE
10 years	1 year

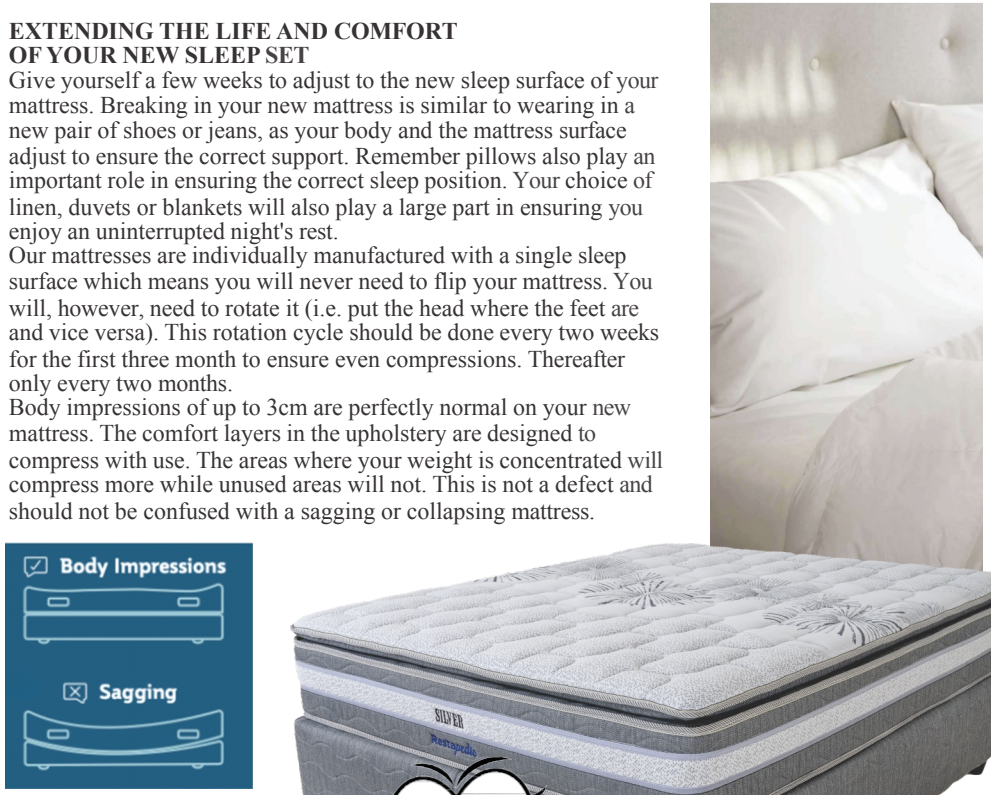
GUARANTEE AND LIMITED WARRANTY INFORMATION

We at **Restapedic** make every effort to manufacture our sleep systems with only the finest workmanship and materials. If, however, you discover a defect in your new handmade mattress or base, **please contact the retail store where you purchased your sleep set**. The retailer will require the following information: The product name, date and proof of purchase and a full description of the complaint. A factory guarantee is offered against any faulty workmanship or faulty materials but does not extend to damage caused by normal wear and tear, abuse, misuse or negligence.

IMPORTANT CONDITIONS	NOT COVERED
▪ Original proof of purchase must be provided. ▪ Mattress labels must remain intact. ▪ Photos must be submitted before authorisation. ▪ Repairs or replacements do not extend the original warranty period. ▪ Invalid claims may incur inspection and transport fees. ▪ Fabric protection treatments applied after manufacture void the warranty. ▪ Stitching is covered for 4 months from purchase. ▪ Only the faulty item in a sleep set will be exchanged. ▪ If identical fabric is not available at the time of product service, Restapedic reserves the right to substitute the fabric of equal value, including colour matching (as fashion changes, so do fabrics, colourways & availability). Again, only the faulty item in the sleep set will be exchanged. ▪ In the event that Restapedic repairs or replaces the mattress or foundation, this limited warranty/guarantee will not be renewed or extended, but continued from the original date of purchase of the repaired or replaced item	▪ Normal wear and tear. ▪ Comfort impressions up to 4cm. ▪ Damage from misuse, bending, jumping or improper support. ▪ Water or fire damage. ▪ Use of electric blankets.

EXTENDING THE LIFE AND COMFORT OF YOUR NEW SLEEP SET

Give yourself a few weeks to adjust to the new sleep surface of your mattress. Breaking in your new mattress is similar to wearing in a new pair of shoes or jeans, as your body and the mattress surface adjust to ensure the correct support. Remember pillows also play an important role in ensuring the correct sleep position. Your choice of linen, duvets or blankets will also play a large part in ensuring you enjoy an uninterrupted night's rest.
Our mattresses are individually manufactured with a single sleep surface which means you will never need to flip your mattress. You will, however, need to rotate it (i.e. put the head where the feet are and vice versa). This rotation cycle should be done every two weeks for the first three month to ensure even compressions. Thereafter only every two months.
Body impressions of up to 3cm are perfectly normal on your new mattress. The comfort layers in the upholstery are designed to compress with use. The areas where your weight is concentrated will compress more while unused areas will not. This is not a defect and should not be confused with a sagging or collapsing mattress.



CARE INSTRUCTIONS

- Rotate mattress every alternate month.
- Use a waterproof mattress protector.
- Do not bend the mattress.
- Do not remove labels.
- Do not allow mattress to get wet.
- Do not carry / store pocket spring mattresses on their side.
- Do not jump or stand on your mattress.
- Do not smoke in bed or light a fire nearby - the materials are flammable and so pose a fire risk.
- Do not use electric blankets for prolonged periods. Excessive heat can alter the composition of the filling materials which will lead to sagging or compression.

